

Personal Info Form by Dr Shox Suspension Service Centre

1. Please wash the suspension (forks and shocks) before sending in to us, if the units are dirty, it will take longer to turn around.
2. If you have "Pro Bleeds" to release air from the tops of the forks by pressing, please remove them and replace with screws before packing as oil will leak out of pro bleeds in the box, and shipping companies could refuse to deliver your suspension.
3. Please remove all fork gators, fork guards and any bolts, as when they get removed here for servicing, they can be forgotten!
4. Carefully wrap individual parts in protective packing material. Cardboard boxes are good, roll them out flat and pack each item thoroughly, Dr Shox is NOT responsible for parts that are damaged during shipping.
5. Please fill out the following form and ship with your components to **DR Shox Suspension Centre, 14 Wilford Bridge Spur, Melton, Woodbridge, Suffolk, IP12 1RJ, United Kingdom.**
6. Turnaround time is approx 1 week. This is based on us receiving the suspension on a Monday or Tuesday and it leaving us by Thursday so you can receive by Friday. Saturday delivery is available but are NOT guaranteed.
7. Once all work is complete, we will take payment and send back, if we need to know any other information, we will contact you. Payment must be made before items are sent out.

NAME: _____

RETURN SHIPPING ADDRESS: _____

TOWN: _____ POSTCODE: _____

INVOICE ADDRESS: (if different) _____

WOULD YOU LIKE OUR DR SHOX FORK STICKERS FITTING FREE OF CHARGE? YES NO (Please circle)

DATE WHEN YOU NEED ITEMS BACK: _____

DAYTIME CONTACT AND MOBILE PHONE NUMBER: _____

EMAIL: _____

METHOD OF PAYMENT: VISA | MASTERCARD | MAESTRO | BANK TRANSFER (Circle one)

NAME ON CREDIT CARD: _____

CARD NUMBER: _____

EXPIRY DATE: _____ FROM DATE: _____ LAST 3 # ON BACK: _____

BRAND OF MOTORCYCLE | MOUNTAIN BIKE | ATV: (eg. KTM or CANNONDALE) _____

2 STROKE 4 STROKE (Circle one) YEAR OF BIKE: _____ MODEL | SIZE (eg. 250 EXCF or PROPHIT SL) _____

RIDER WEIGHT: _____ KITTED OR NON KITTED (Circle one)

RIDER HEIGHT: _____ INSIDE LEG: (If lowering) _____

TYPE OF RIDING: DISCIPLINE: MX - H+H | ENDURO - DESERT - SUPERMOTO - STREET - MOUNTAIN BIKE -

CROSS COUNTRY - FREERIDE - DOWNHILL (Circle one)

WHAT CLASS: SPORTSMAN | GREEN LANES - CLUBMAN - JNR MX - EXPERT MX - EXPERT ENDURO - NATIONAL CHAMPIONSHIP | PRO

AVERAGE FINISH: _____ TIME SINCE LAST SERVICE: _____

ITEMS SHIPPED: FORKS SHOCK BOTH (Please circle)

WORK TO BE PERFORMED: eg. (SERVICE ONLY, RE-VALVE, LOWERING)

PLEASE LIST ANYTHING THAT MAY HELP US: _____

RETURN SHIPPING: YOU'RE COLLECTING or WE'RE SHIPPING BACK (Circle one)

ARE YOU A REPEAT CUSTOMER: _____ HOW DID YOU HEAR ABOUT US: _____